



Redefining the norm for the pediatric dental experience

Financial Policy

Thank you for choosing Camp Smile Pediatric Dentistry & Orthodontics as your child's dental home. We understand there are many options in dentistry, and we are honored that you have entrusted us with your child's wellbeing. We believe effective and clear communication is imperative to provide premier dental care for your child, both in matters of oral health and financials.

Camp Smile will submit claims to your dental insurance as a courtesy to you and your family. A legal guardian is required to sign our Health Insurance Portability and Accountability Act (HIPAA) document prior to doing so. We ask that you please understand we are unable to verify any insurance coverages, limitations, or details of your child's policy. If treatment is needed for your child beyond their preventive care appointment, we will always send a pre-estimate to your insurance company. Please understand that this will be mailed to your home address from your insurance company, not from Camp Smile. This allows you to know the out-of-pocket cost for dental treatment, which will be collected the day services are rendered. We do believe in price transparency and will always let you know our fees for our services. You are financially responsible for payment on all balances within 30 days of services rendered. If you do not have dental insurance, you are responsible for paying in full the day services are rendered. It is your responsibility as the policy holder to notify us of any insurance changes to ensure proper billing. Camp Smile is not responsible for timely filing being unmet if proper insurance information was not presented to us the day services were rendered.

Camp Smile will not act as a liaison between parents for any communication including (but not limited to) scheduling, recommended treatment, or financial matters. One legal guardian's signature suffices for consent of treatment. Please understand that balances must be paid in full within 30 days of services rendered, regardless of court decree proceedings. If an account is deemed uncollectible, any legal guardians will be turned over to a collections agency, resulting in family dismissal from our practice.

Balances remaining 90 days past services rendered are subject to interest per each month unpaid. Additionally, if an account is deemed uncollectible a collection agency will pursue payment. Please understand that uncollectible accounts will be dismissed from our practice.

If you have any questions regarding our policies, we encourage you to discuss it with our business office. We believe the best outcomes for our patients are based on mutual trust between the provider, patient, and their family. We count on you to participate in your child's care with the details previously outlined above. We will always do our best to continue to provide optimal care for your child and *redefine* the norm for their pediatric and orthodontic dental experience.